

## AGENDA

### MONDAY, DECEMBER 4

- 2:00 p.m. Registration Opens**
- 3:00 – 3:15 p.m. Welcome & Opening Remarks**
- >> **Warren Goetzel**, Director of Academic Technology and Engagement, Office of Information Technology and Director of Faculty and External Engagement, Center for 21st Century Universities, Georgia Tech
- 3:15 – 4:45 p.m. Panel – Scaled Programs: Where Are They Now?**
- >> **Moderator: Warren Goetzel**, Georgia Tech
  - >> **Nerissa Brown**, University of Illinois Urbana-Champaign
  - >> **Randall Fullington**, University of Colorado Boulder
  - >> **Dylan Fenton**, University of Pennsylvania
  - >> **Maaïke van Buul**, Delft University of Technology
  - >> **Eric Busch & Kasey Ford**, University of Texas Austin
  - >> **Joel Sokol, David Joyner, Jennifer Wooley**, Georgia Tech
- 4:45 – 5:45 p.m. Panel – Students of Scaled Programs**
- >> **Moderator: David Joyner**, Georgia Tech
  - >> **Jen Macklin**, Software Engineer, Microsoft, graduate of University of Pennsylvania Computer Science
  - >> **Monique Shields**, CEO, Breakthrough Atlanta, 2023 graduate of University of Illinois Urbana-Champaign iMSM program
  - >> **Eric Knauf**, Global Business Services Manager, Pepsico, 2022 graduate of University of Illinois Urbana-Champaign iMBA program
  - >> **Jeanette Luu**, Software Engineer, illumifin, Georgia Tech OMSCS student
- 6:00 – 8:00 p.m. Networking Reception**

## TUESDAY, DECEMBER 5

8:00 – 8:45 a.m.

### BREAKFAST

8:45 – 9:00 a.m.

### Welcome & Opening Remarks

>> **Nelson Baker**, Inaugural Interim Dean,  
Division of Lifetime Learning, Georgia Tech

9:00 – 10:00 a.m.

### Keynote – Keep What Works, Change What Doesn't: Delivering Education at Scale in the 21st Century

>> **Gregory W. Fowler, PhD**, President of  
University of Maryland Global Campus

10:00 – 10:15 a.m.

### BREAK

10:15 – 11:15 a.m.

### Media & Production Sessions

#### Course Media at Scale

>> **Matthew Robinson**, Arizona State University

#### Digital Learning Innovations to Enhance the Experience of Working Professionals

>> **Jaclyn Conner & Ruchika Sethi**, Emory University

#### Utilizing New AI Tools for Educational Media Production

>> **Ben Gardner**, Georgia Tech

11:15 a.m. – 12:30 p.m. Curriculum & Teaching Assistant Sessions & Panel

#### Promoting Inclusivity in Communities: Analyzing Exit Survey Data with an Equity Lens

>> **Joe Ludlum, Scott Mosko, Franz H. Reneau**, Georgia Tech

#### Sharing Electives Across Programs to Build an Individualized Student Experience

>> **Randall Fullington & Jenny Lane**, University of Colorado Boulder

#### Empowering Teaching Assistants through Dynamic Development Opportunities

>> **Vincent Spezzo**, Georgia Tech

### Strategies for Organizing Staff for High-volume Courses Panel

>> **Eric Busch & Kasey Ford**, University of Texas Austin

>> **David Joyner & Vincent Spezzo**, Georgia Tech

12:30 – 1:15 p.m.

### LUNCH

1:15 – 2:45 p.m.

### AI Afternoon

**Featured Presentation:** Preparing for the Unanticipated:  
AI Applications in Higher Education

>> **Ray Schroeder**, UPCEA

### AI Sessions

**Cognitive AI & User Experience: We know what we want  
but how do they feel about it?**

>> **Cassie Napier & Michael Head**, Georgia College  
& State University

>> **Michelle Zhou & Benjamin Brown**, Juji, Inc.

**Using NLP to Identify Leadership Skills  
for Online Master's Program Admissions**

>> **Meryem Yilmaz Soylu & Adrian Gallard**, Georgia Tech

**ChatGPT & Collaborative Exploration:  
Quick dive into Interactive AI Workshop**

>> **Maaïke van Buul**, Delft University of Technology

**AI Panel: The Making of AI Learning Amigos:  
Opportunities & Challenges**

>> **Moderator: Benjamim Brown**, Juji, Inc.

>> **Caleb Simmons**, University of Arizona

>> **Dylan Fenton**, University of Pennsylvania

>> **Frederick Wehrle**, UC Berkeley

>> **Tawnya Means**, University of Illinois Urbana-Champaign

>> **Michelle Zhou**, Juji, Inc.

2:45 – 3:00 p.m.

### BREAK

3:00 – 4:00 p.m.

### AI Workshop

#### Leveraging Generative AI for At-Scale Courses: A Hands-On Experience

>> **Tawnya Means & Adam King**, University of Illinois  
Urbana-Champaign

>> **David Joyner**, Georgia Tech

4:00 – 4:15 p.m.

### BREAK

4:15 – 5:55 p.m.

### Deep Dives & Lessons Learned

>> **Moderator: Warren Goetzel**

#### New CS Degree, New Obstacles: Overcoming Development Challenges with CU's 4th Scaled Online Degree

>> **Robert McDonald, Jenny Lane, Kevin Gifford,**  
**Randall Fullington**, University of Colorado Boulder

#### Lessons Learned from the SUNY Online Degrees at Scale Pilot

>> **Kim A. Scalzo**, The State University of New York

>> **Ryan McCabe**, Finger Lakes Community College

#### Engaging for Student Success: Fostering a Sense of Community with Online Graduate Learners

>> **Marcus Phillips & Rachel Ward**,  
University of Illinois Urbana Champaign

#### Technology Adoption in At-Scale Programs: Yellowdig & CidiLabs for Engagement & Efficiency

>> **Adam King, Eric French, Jeannie Starobin**,  
University of Illinois Urbana Champaign

6:15 – 8:30 p.m.

### DINNER – El Valle Kitchen and Bar

## WEDNESDAY, DECEMBER 6

8:00 – 8:45 a.m.

### BREAKFAST

#### Welcome & Opening Remarks

>> **David Joyner**, Executive Director of Online Education  
& Online Master of Science in Computer Science,  
College of Computing, Georgia Tech

8:45 – 9:30 a.m.

#### Access & Admissions Panel

##### Flavors of Performance-Based Admissions in Three Online Programs

>> **Moderator: David Joyner**, Georgia Tech  
>> **Martin Davis**, Georgia Tech  
>> **Quentin McAndrew**, Coursera  
>> **Nerissa Brown**, University of Illinois Urbana-Champaign  
>> **Randall Fullington**, University of Colorado Boulder

9:30 – 10:15 a.m.

#### Careers & Outside Interaction Panel

##### Employing Market Data to Influence Program & Course Content

>> **Chera LaForge & Amanda Brantner**, University of Illinois  
Urbana-Champaign

10:15 – 10:30 a.m.

### BREAK

10:30 – 11:30 a.m.

#### Micro-credentials & Marketplaces Sessions

##### Evolving Cases & Branching Narratives: Engaging Learners in Self-Paced Online Modules

>> **Marie Norman**, University of Pittsburgh

##### Delivering Value with Industry Certificates in Scaled Degrees

>> **Quentin McAndrew**, Coursera

##### Leveraging Data Analytics for Online STEM MicroMasters Program Enhancement

>> **Meryem Yilmaz Soylu & Adrian Gallard**, Georgia Tech

**Will there be a Booking.com for education?**

- >> **Moderator: David Joyner**, Georgia Tech
- >> **Chris Dellarocos**, Boston University
- >> **Kathy Pugh**, EdX
- >> **Quentin McAndrew**, Coursera
- >> **Jennifer Wooley**, Georgia Tech

**11:30 a.m. – 12:00 p.m. Closing Discussion & Remarks**

- >> **David Joyner**, Georgia Tech

**LUNCH – Grab and go (or sit and stay)**

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